



REFUND POLICY 2025

- a) An administrative fee of \$150 is non-refundable under any circumstances, including but not limited to cancellation, withdrawal, force majeure, war, or camp closure
- b) Application withdrawn 15+ days prior to the starting date of Camper: 70% refund
- c) Application withdrawn 11 to 14 days prior to the starting date of Camper: 40% refund
- d) Application withdrawn 10 days or less prior to the starting date of Camper: No refund
- e) Official government holidays: Replacement days only if applicable and if places permit
- f) Demonstrations, road blocks, strikes: Replacement of days only if applicable and if places permit
- g) In case of MiniCamp closure only due to war: Full refund of unattended days minus non-refundable admin fee of \$150 per application
- h) Government enforced national lockdown: Full refund of remaining unattended days minus non-refundable admin fee of \$150 per application
- i) If a child is unwell: Replacement of missed days only (subject to availability) No refund
* If MiniCamp is fully booked, each application will be reviewed on a case-by-case basis
- j) If your child's application is eligible for a refund for missing week/s, refund is calculated by deducting the difference between membership weekly pricing.
Example: If enrolled for a duration of 4 weeks and your child is entitled for a 1-week refund, MiniCamp will refund the difference in price between week 4 and week 3 (refer to membership fee packages)
- k) Any day missed from camp will not be refunded, nor compensated unless notified 2 weeks prior to the starting date of your child's camp

EXTENSION POLICY / FREEZING POLICY 2025

- l) Extension is possible (places permitting)
 - 1 week extension (\$330)
 - 2+ weeks extension (Original package applied (refer to membership packages))
- m) Freezing requests must be notified at least two weeks in advance

BOOKING POLICY 2025

- n) Criteria for securing a place go by order of priority as follows:
 1. Returning members with consecutive enrolments from MiniCamp 2023 to 2025 who have attended multiple seasons will receive priority booking during the first 48 hours
 2. Siblings of enrolled campers who have a guaranteed place in a different age group.
 3. MiniCampers who attended Summer 2024 only, or Winter and Spring 2025 sessions.
 4. MiniCampers with the longest duration of enrolment
 5. In the event of a tie, places will be allocated on a first-come, first-served basis.

PAYMENT POLICY 2025

- o) We only accept Cash Notes or International Bank Transfer